2013

Time : 3 hours  
Full Marks : 80

Candidates are required to give their answers in their own words as far as practicable.

The figures in the margin indicate full marks.

Answer from both the Groups as directed.

Group – A

(Objective Type Questions)

1. Choose the correct answer of the following :  

\[ 2 \times 10 = 20 \]

(a) The way or manner in which things get done are :

(i) Process  
(ii) Planning  
(iii) Leadership  
(iv) None of these

UK – 21/2  
(Turn over)
(b) Groups which are organised by the hierarchy and are subject to rules and regulations are:
   (i) Formal Group
   (ii) Informal Group
   (iii) Psychological Group
   (iv) Virtual Group

(c) The main styles of leadership are:
   (i) 6
   (ii) 4
   (iii) 5
   (iv) 3

(d) First step in Group formation is:
   (i) Norming
   (ii) Adjourning
   (iii) Functioning
   (iv) Storming

(e) Changing job everytime is called:
   (i) Placement
   (ii) Dynamic
   (iii) Job hopping
   (iv) Recruitment

(f) Organizational Behaviour is the study of:
   (i) Group Behaviour
   (ii) Human Behaviour
   (iii) Both (i) and (ii)
   (iv) None of these

UK - 21/2 (2) Contd.
(g) Under Group Dynamics, we study:
   (i) Group activities
   (ii) Group Interactions
   (iii) Both (i) and (ii)
   (iv) None of these

(h) Self-Managing team is also known as:
   (i) Empowerment team
   (ii) Cross functional team
   (iii) Problem solving team
   (iv) Virtual team

(i) Comparing individual with others input and output is the study of:
   (i) ERCs Theory
   (ii) Expectancy Theory
   (iii) Equity Theory
   (iv) None of these

(j) The main cause of conflict are:
   (i) Interdependence
   (ii) Specialization
   (iii) Difference in personalities
   (iv) All of these

UK – 21/2 (3) (Turn over)
Group – B
(Long-answer Type Questions)
Answer any four questions: \(15 \times 4 = 60\)

2. What do you mean by Organizational Behaviour?

3. What do you mean by Personality? Explain its determinants.


5. What is Motivation? Discuss the different type of Motivation.

6. What is Morale? How can it be managed?

7. Define Leadership. Discuss different types of leadership.

8. Explain the term Organizational Climate. Discuss the factors influencing organizational climate.

9. Discuss the nature and management of job stress.

10. Explain the following:
    (a) Group Dynamics
    (b) Leadership Styles

UK – 21/2 (350) (4) BBA – I/H-2/13