2010

Time: 3 hours

Full Marks: 80

Candidates are required to give their answers in their own words as far as practicable.

The figures in the margin indicate full marks.

Answer from both the Groups as directed.

Group – A

(Objective Type Questions)

Answer all questions.

1. Choose the correct answer of the following:

   \[ 2 \times 10 = 20 \]

   (a) Which external factor affects the Organisational Behaviour?

   (i) Govt. Policy   (ii) Infrastructure

   (iii) Policy       (iv) Manpower

SB – 2/2

(Turn over)
(b) Gandhian leadership style is an example of:
(i) Greatman Theory
(ii) Fiedler Contingency Theory
(iii) Goal-Path Theory
(iv) None of these

(c) Changing job every time is called:
(i) Placement
(ii) Job-hopping
(iii) Recruitment
(iv) Dynamic

(d) Leader with motivated idea and optimistic in nature is:
(i) Type-A
(ii) Type-B
(iii) Type-X
(iv) All of these

(e) Comparing Individual with others Input and Output is the study of:
(i) ERG Theory
(ii) Equity Theory
(iii) Expectance Theory
(iv) None of these

(f) When Power gets approved by authority is called:
(i) Authority
(ii) Power
(iii) Responsibility
(iv) Accountability

SB – 2/2 (2) Contd.
(g) First Step in the Group formation is:
(i) Norming  (ii) Storming
(iii) Adjourning (iv) Functioning

(h) Arousal of feeling is called:
(i) Emotion  (ii) Intention
(iii) Attitude (iv) Perception

(i) Disequilibrium in existing system and equilibrium in new system is called:
(i) Change  (ii) Development
(iii) Modification (iv) All of these

(j) Power in group is called:
(i) Coalition  (ii) Politic
(iii) Empowerment (iv) All of these

Group – B

(Long-answer Type Questions)

Answer any four questions: $15 \times 4 = 60$

2. Discuss the contribution of Elton Mayo in the field of human relationship.

SB – 2/2 (3) (Turn over)
3. Discuss the role of leader in the productivity of an organization.

4. What do you mean by Organizational Behaviour?

5. What do you mean by Personality? Explain its determinants.

6. Discuss any one theory of Work Motivation you like most.

7. Discuss the various reasons towards Resistance to Organizational Change. In your opinion what measures should be adopted for dealing with resistance to change?

8. What are the organizational Stressors?

9. What do you mean by organizational change is organizational development?

10. Happy employees create happy customers. How?

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SB - 2/2 (300) (4) BBA(I) - BUS / I / 2 / X / H